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#### ABSTRACT

Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act, as amended, state that no individual with a disability shall be excluded from participation or denied benefits from services or programs of a public entity on the basis of having a disability. The twenty-eight Florida community colleges hold a commitment to this law and make it their mission to maintain a high quality of education for students of all backgrounds. This handbook was created to help coordinators be more creative, informed, committed, and enabled to serve such students. Areas discussed are: (1) disability categories and suggested diagnosticians; (2) handling requests for accommodations and resolving student complaints; (3) substitution policies; (4) record keeping and annual reporting; (5) adaptive technology; (6) interagency agreements and resources for additional support; (7) key community college and university contacts; (8) support services by college and disability category; and (9) relevant laws, rules, and regulations. (CJW)



# **State Board of Community Colleges**

#### FLORIDA COMMUNITY COLLEGE SYSTEM

**PUTTING MINDS TO WORK** 

#### **HANDBOOK**

#### **FOR**

# PROVISION OF SERVICES FOR STUDENTS WITH DISABILITIES

#### IN THE

#### FLORIDA COMMUNITY COLLEGE SYSTEM

March, 1998

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#### **PREFACE**

Section 504 of the Rehabilitation Act of 1973 and the Americans With Disabilities Act, as amended, prohibit discrimination on the basis of disability. These laws state that no qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination under any program or activity which received or benefits from federal financial assistance. As public entities providing services, programs and activities, and as recipients of federal financial assistance, the 28 Florida community colleges are subject to compliance with these mandates.

The mission of each of the 28 community colleges reflects a commitment to be responsive to the educational needs and challenges of its local citizenry. In carrying out its mission, each college strives to maintain the highest possible quality of education while preparing its students for the work force. Each year, the colleges see increasing numbers of students with disabilities who are academically competitive. The colleges recognize that, if they are given access, opportunity and effective support services, these deserving students will become contributing citizens utilizing the full range of their potential.

The college coordinator of services for students with disabilities plays a pivotal role in promoting opportunity and the highest quality of life for the students they serve. Maintaining effective services, particularly while funding is decreasing, calls for greater coordination, efficiency and integration of services. The exchange of ideas, renewed efforts, the maximum pooling of resources and reinforcement regarding the legal mandates also contribute to the coordinators= success.

Comprised of college practitioners, the Task Force to Review the Needs of Students with Disabilities, established by the State Board of Community Colleges, has developed this handbook to assist the college coordinators. The Task Force determined that a desk reference, produced in loose-leaf style to accommodate inserts such as System changes and other updated information, would be useful to these designated college administrators. Therefore, the content of the handbook was based upon critical issues, concerns and challenges identified by the Task Force as relevant to the success of the coordinator. It is hoped that this manual will help college coordinators to be more creative, informed, committed and enabled to serve these deserving students effectively.



# Handbook for Provision of Services for Students with Disabilities in the Florida Community College System

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# **SECTION 1**

# INTRODUCTION



### **SECTION 2**

# DISABILITY CATEGORIES, REASONABLE ACCOMMODATIONS, AND SUGGESTED DIAGNOSTICIANS



# DISABILITY CATEGORIES, REASONABLE ACCOMMODATIONS AND SUGGESTED DIAGNOSTICIANS

hearing impairment/deafness: A hearing loss of thirty (30) decibels or greater, pure tone average of 500, 1000, 2000 Hz, ANSI, unaided, in the better ear. Examples include, but are not limited to, conductive hearing impairment or deafness, sensorineural hearing impairment or deafness, high or low tone hearing loss or deafness, acoustic trauma hearing loss or deafness.

#### reasonable accommodations:

- X generally double time is recommended as a reasonable accommodation, based on precedent-setting state tests such as CLAST.
- X front row seating is advisable
- X if an interpreter is used, the student=s view should include the interpreter and the instructor
- X the instructor=s face should be within view of the student, with speech in natural tone, with no exaggeration of lip movement and no shouting
- X when using an interpreter, one should speak directly to the student and not to the interpreter
- X visual aids and the chalkboard should be used to reinforce spoken presentations when possible
- X if requested, one should assist the student in identifying a note-taker
- X when possible, one should provide the student with class outlines, lecture notes, lists of new technical terms and printed transcripts of audio and audio-visual materials
- X regular written communication with the student is advisable
- X if the instructor is in front of a light source, (e.g., window) the student may experience difficulty in reading lips
- X assistive listening devices should be made available to the students
- X an instructor should be invited to encourage students to self-disclose in all categories of the disability relevant to varying instructional modalities
- X rooms should remain partially lit when using audio-visual materials
- X maintaining student confidentiality and privacy is essential

#### suggested diagnostician(s):

students are required to provide documentation of the disability from a diagnostician within the respective field (e.g., audiologist)



physical impairments: This disability may be one with partial or total paralysis, amputation or severe injury, arthritis, active sickle cell disease, muscular dystrophy, multiple sclerosis, polio, cancer, AIDS, cerebral palsy, head injury, or spinal cord injury. This category may also include such hidden disabilities as pulmonary disease, respiratory disorders, lupus, or epilepsy. Please refer to Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act for a more detailed discussion of what constitutes a physical impairment.

#### reasonable accommodations:

- X generally double time is recommended as a reasonable accommodation, based on precedent-setting state tests such as CLAST.
- X classrooms/lab should be accessible or classroom locations may need to be changed
- X one should be familiar with the building=s emergency evacuation plan and assure that it is manageable for students who are physically disabled
- X the instructor should permit the use of a note-taker or tape recorder
- X students with hand-function limitations may have difficulties both in the laboratory and in the classroom, doing in-class writing assignments and taking written tests
- X instructors may give oral tests
- X students may need a scribe/amanuensis
- X maintaining student confidentiality and privacy is essential
- X adaptive equipment/furniture may be requested and provided where possible

#### suggested diagnostician(s):

students are required to provide documentation of the disability from a diagnostician within the field (e.g., physician, vocational rehabilitation counselor)



learning disabilities: A disorder in one or more of the basic psychological or neurological processes involved in understanding or in using spoken or written language. Disorders may be manifested in listening, thinking, reading, writing, spelling, or performing arithmetic calculation. Examples include dyslexia, dysgraphia, dysphasia, dyscalculia, and other specific learning disabilities in the basic psychological or neurological processes. Such disorders do not include learning problems which are due primarily to visual, hearing, or motor handicaps, to mental retardation, to emotional disturbance, or to an environmental deprivation.

#### reasonable accommodations:

- X generally double time is recommended as a reasonable accommodation, based on precedent-setting state tests such as CLAST.
- X one should be encouraged to present a variety of short assignments
- X use color whenever possible, such as highlighting, color-coding, colored overlays
- X one should encourage students to sit in the front of the classroom where they can hear well and see the chalkboard
- X one should conduct careful academic planning to enable students to carry a reasonable academic load
- X tutorial services may be provided
- X readers, note-takers, note-taker notebooks, and scribes may be made available
- X books, reserved readings and handouts should be available on audio cassette tapes
- X students should be allowed to tape record classroom lectures
- X the student should be encouraged to keep only ONE calendar with all relevant dates, assignments, and appointments
- X students with learning disabilities are eligible for alternative testing (extended time limits, oral exams, taped exams, individually proctored exams in a separate room)
- X institutions may offer individual diagnostic testing
- X maintaining student confidentiality and privacy is essential

#### suggested diagnostician(s):

students are required to provide documentation of the disability from a diagnostician within the field (e.g., psychologist, psychiatrist, learning disability specialist)



visual impairment/blindness: Disorders in the structure and function of the eye as manifested by at least one of the following: visual acuity of 20/70 or less in the better eye after the best possible correction, a peripheral field so constricted that it affects one=s ability to function in an educational setting. Examples include, but are not limited to, cataracts, glaucoma, nystagmus, retinal detachment, retinitis pigmentosa, and strabismus.

#### reasonable accommodations:

- X generally double time is recommended as a reasonable accommodation, based on precedent-setting state tests such as CLAST.
- X one should provide information regarding Recordings for the Blind and Dyslexic
- X one should provide written materials as early as possible
- X one should consider using materials which enable students to use touch or the tactile modality
- X one should allow students to use a tape recorder
- X readers should be provided as necessary
- X one should be encouraged to provide general aids to persons who are visually impaired such as magnifiers, Braille, large print, talking books, large print generating software, voice synthesizers, etc.
- X one should describe the physical arrangement of the classroom and never change this arrangement without informing the student
- X one should orient the student to location of restrooms and other important places on the campus
- X one should verbalize while writing on the board
- X where relevant to instruction, one should attempt to explain what orally is communicated with your body, hands and face
- X low vision students will benefit from front row seating
- X an instructor should face the class when speaking
- X large print copies of classroom materials may be provided
- X alternate test formats (oral testing, allow additional time, tape the student test questions, reader) may be necessary
- X maintaining student confidentiality and privacy is essential

#### suggested diagnostician(s)

students are required to provide documentation of the disability from a diagnostician within the field (e.g., opthamologist, optometrist)



psychological/emotional disorders: A specific condition with certain sets of symptoms which are defined in the Diagnostic and Statistical Manual of Mental Disorders (DSM IV). This manual is used by psychiatrists for determining diagnosis, treatment, insurance and medication coverage. These disorders may be hidden or, in fact, latent. Examples include but are not limited to the following: Attention Deficit Disorder (ADD), Attention Deficit Hyperactivity Disorder (ADHD), schizophrenia, autism, mood disorders, anxiety disorders, memory disorders, personality disorders, depression, eating disorders, abuse/survivor issues, and post-traumatic stress disorder. Please refer to Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act for a more detailed discussion of what constitutes a psychological impairment.

#### reasonable accommodations:

- X generally double time is recommended as a reasonable accommodation, based on precedent-setting state tests such as CLAST.
- X quiet testing area with a proctor may be provided
- X discussion with the student of appropriate classroom behavior and expectations may be needed
- X referral to mental health provider may be necessary
- X consistency with communication and interaction styles with students is recommended
- X one should encourage students to keep a routine
- X maintaining student confidentiality and privacy is essential.

#### suggested diagnostician(s):

students are required to provide documentation of the disability from a diagnostician within the field (e.g., psychologist, psychiatrist)



speech impairments: Disorders of language, articulation, fluency, or voice which interfere with communication, pre-academic or academic learning, vocational training, or social adjustment. Examples include but are not limited to the following: cleft lip and/or palate with speech impairment, stammering, stuttering, laryngectomy, or aphasia.

#### reasonable accommodations:

- X generally double time is recommended as a reasonable accommodation, based on precedent-setting state tests such as CLAST.
- X written speeches may be a possible alternative to oral presentations required in class
- X provide the opportunity without compelling students to speak in class
- X permit students the time required to express themselves without unsolicited aid in filling in gaps in their speech
- X encourage students to repeat statements to provide clarity
- X address students naturally
- X a possible course substitution for the required speech class (AA degree) may be considered
- X maintaining student confidentiality and privacy is essential

#### suggested diagnostician(s):

students are required to provide documentation of the disability from a diagnostician within the field (e.g., speech pathologist)



# **SECTION 3**

# HANDLING REQUESTS FOR ACCOMMODATIONS

**AND** 

STUDENT COMPLAINTS



# HANDLING REQUESTS FOR ACCOMMODATIONS: SUGGESTED PROCEDURES

- X Where appropriate, be sure the student is provided with an interpreter, a reader, and/or adaptive equipment for communication during the conference or call
- X Request the student to complete the appropriate forms to request accommodations and a written authorization to share information with appropriate service providers
- X Request the student to provide documentation of his/her disability
- X Inform service provider/teacher of the services/accommodations requested
- X Refer the student to the appropriate community college support service (e.g. tutoring) or community agency provider (e.g. Division of Blind Services).
- X Record the cost of accommodations (if applicable)
- X Follow-up to ensure expedient, appropriate, and effective services and accommodations



#### HANDLING STUDENT COMPLAINTS

- X Listen attentively. Show empathy and caring without judgement, and clarify to be sure the student=s concern is well understood
- X Review for the student your understanding of the student=s needs or concerns
- X Inform the student of the following:
  - 1. Protection under laws and state board rule
  - 2. College role/procedures for handling complaints and/or for provision of accommodations
  - 3. Your aim for prompt, equitable resolution and your commitment to confidentiality of student records
- X Request the student to complete a written claim and a written authorization to share information with appropriate individuals
- X Advise the student about the approximate timeliness for completion of the investigation and, if appropriate, establish an appointment for a follow-up meeting
- X Advise the student to return if challenges persist
- X Document, where appropriate, the date, time, nature, and disposition of the contact
- X Investigate the claim, gathering objective and relevant information, and documenting the facts
- X Analyze the facts collected, develop a written report, and submit the report with recommendations to the appropriate college personnel for action
- X Follow-up to ensure expedient, appropriate, and effective actions and services



## **SECTION 4**

# SUBSTITUTION POLICIES: A TECHNICAL ASSISTANCE PAPER



#### TECHNICAL ASSISTANCE PAPER

#### Reasonable Substitution for Admission and Graduation Requirements For Eligible Students

The Florida Statutes require that certain policies and procedures be implemented by community colleges to provide reasonable substitutions for eligible students in the areas of admission to a college, admission to a program of study, graduation or entry into the upper division where appropriate. These requirements are found in Section 240.152, F.S. and 240.153, F.S.

#### I. Who is Eligible?

Persons who are learning impaired, visually impaired, dyslexic or who have a specific learning disability are eligible for reasonable substitution for any requirement. Documentation must be provided that the person's failure to meet the admission requirement is related to the disability.

#### II. What Programs are Included as Areas of Substitutions?

Substitutions shall be provided in the areas of admission to college, admission to a program of study, graduation or entry into the upper division.

#### III. How are the Disabilities Defined?

Rule 6A-10.041, F.A.C., defines certain disabilities. (Note that it does not provide a definition for dyslexia, which the college should establish).

- A. Hearing Impairment. A hearing loss of thirty (30) decibels or greater, pure tone average of 500, 1000, 2000 Hz, ANSI, unaided, in the better ear. Examples include, but are not limited to, conductive hearing impairment or deafness, sensorineural hearing impairment or deafness, high or low tone hearing loss or deafness, acoustic trauma hearing loss or deafness.
- B. Visual Impairment. Disorders in the structure and function of the eye as manifested by at least one of the following: visual acuity of 20/70 or less in the better eye after the best possible correction, a peripheral field so constricted that it affects one's ability to function in an educational setting, or a progressive loss of vision which may affect one's ability to function in an educational setting. Examples include, but are not limited to, cataracts, glaucoma, nystagmus, retinal detachment, retinitis pigmentosa, and strabismus.



C. Specific Learning Disability. A disorder in one or more of the basic psychological or neurological processes involved in understanding or in using spoken or written language. Disorders may be manifested in listening, thinking, reading, writing, spelling, or performing arithmetic calculations. Examples include dyslexia, dysgraphia, dysphasia, dyscalculia, and other specific learning disabilities in the basic psychological or neurological processes. Such disorders do not include learning problems which are due primarily to visual, hearing, or motor handicaps, to mental retardation, to emotional disturbance, or to an environmental deprivation.

# IV. What Policies and Procedures Should be in Place? What are Examples of Mechanisms for Implementation of the Policies?

According to Rule 6A-10.041, F.A.C., the following policies and procedures should be in place:

A. A mechanism to identify persons eligible for reasonable substitutions due to vision impairment, hearing impairment, dyslexia or other specific learning disability

(Examples: Introductory conference with the students seeking substitutions, students' submission of documentation of their disabilities, and/or printed invitation on the notice of admissions for persons with disabilities to contact the college coordinator for determination of eligibility)

B. A mechanism for identifying reasonable substitutions for criteria for admission to the institution, admission to a program of study, entry to upper division, or graduation related to each disability

(Examples: Course Substitutions Committee, recommendation by the academic department chair and/or the director/coordinator of services for students with disabilities, and/or authorization by the chief academic officer of the college)

C. A mechanism for making the designated substitutions known to affected persons

(Examples: Individual letter or consultation, college catalog, orientation packet, brochures, bulletin boards, student handbook, the Internet (Home Page), and/or published course list)

D. A mechanism for making substitution decisions on an individual basis

(Examples: Review committee and/or authorization by chief academic officer of the college)

E. A mechanism for a student to appeal denial of a substitution or a determination of eligibility

(Examples: Appeals process initiated by the student's submission of a written request for appeal, Appeals Committee review, or students letter to the appropriate college officer)

V. Do Colleges Have to Honor Substitutions Provided by Other Institutions?

The colleges are required by Rule 6A-10.041(3), F.A.C., to accept all substitutions previously granted by a state postsecondary institution. The rule requires that the college have a policy which provides for articulation with other state institutions which shall include, at a minimum, acceptance of <u>all</u> substitutions previously granted by a state postsecondary institution.

VI. What About Recognition by Other Institutions of Substitutions Provided by the Colleges?

Each college should determine, when it is the sending institution as to its students, whether the substitutions that it provided to its students will be accepted by the receiving institutions, and advise its students accordingly.

VII. What Records are Required to be Kept by the College?



Rule 6A-10.041(5), F.A.C., requires each college to maintain records on the number of substitutions identified as available for each documented disability and the number of requests for substitution which were denied.



# SECTION 5 RECORD KEEPING AND ANNUAL REPORTING



#### Critical Data and Information

A coordinator/director of an Office for Students with Disabilities should maintain various types of data. As various reports are requested, a coordinator should have the statistics readily available as a basis for completion of those reports. It is suggested that the following types of data and information are collected:

- X numbers of students with documented disabilities, by disability category, by course and program
- X numbers of students supported by various agencies
- X numbers of students who are enrolled and students who are completers of degrees or certificates (see definitions provided by the Division of Community Colleges)
- X rate of retention of students with disabilities by disability categories
- X costs of accommodations and various funding sources (i.e. readers, interpreters, tutors)
- X job placement rates
- X transfer rates to universities, private colleges and other community colleges
- X FTE employees by job function and funding source
- X course substitutions requested
- X course substitutions granted (including official course title and number) by disability category
- X numbers and nature of student complaints, incidents of needs of students with disabilities
- X expenditures for services provided to students with disabilities
- X incidences of situations related to discipline, administrative units or college personnel resistant to providing reasonable accommodations
- X list of resource people/organizations i.e. sign language interpreters

The following pages contain sample forms collected from various community colleges on which the above referenced data may be collected. Copies may be made at your convenience. Revisions may be made as needed.



NA BET	50"	
NAME		
ADDRESS		
CITY/STATE/ZIP	PHON	IE #
PLEASE MARK THE DISABILITIES THA	T APPLY TO YOU: ~	
~ HEARING IMPAIRED/DEAF	~ SPEECH IMPAIRI	MENT
~ VISUALLY IMPAIRED/BLIND	~ SPECIFIC LEARN	ING DISABILITY
~ PHYSICALLY IMPAIRED	~ OTHER (PLEASE	SPECIFY)
ACCOMMODATIONS YOU WISH TO BE	MADE:	
The staff in Disabled Student Services at	Community College have	my permission to inform
of my disabilities. The purpose is to enable the instructors	to be better prepared to meet m	y needs.
Signature		Date
10/93		
COMMUNITY	Y COLLEGE DISABLED ST	UDENT SERVICES
NAME:	SS#	
ADDRESS:		
		Semester
This is all voluntary information. In case of an emergency, please notify the following:		
NAME:		
ADDRESS:		
DIJONE NIJA DED		CITY
PHONE NUMBER:WORK		номе
RELATIONSHIP:		
Is this emergency contact person a current _ CC student?	Yes ~ No ~	
Medications:	drug allergies (if any)	
	<del>-</del>	
	-	<u> </u>
	. <u> </u>	
	_	
	Date	Student Signature



# COMMUNITY COLLEGE Auxiliary Learning Aids Grant Time Sheet F/Y \_\_\_\_/\_\_\_

FIS	CAL QUARTER	
	_ July 1 - Sept 30	
	Oct 1 - Dec. 31	
	Jan 1 - Mar 31	
	Apr 1 - June 30	

EMPLOYEE	::				SS#		
JOB TITLE:							
STUDENT: _					SS#		
DISABILITY	<b>/</b> :			_		•	
SERVICE DATE	HOURS PROVIDED*	SERVICE DATE	HOURS PROVIDED*	SERVICE DATE	HOURS PROVIDED*	SERVICE DATE	HOURS PROVIDED*
	_						
					_	_	
						_	
*Hours in half	Fhour (1/2) incremen	nts only. Round t	o the nearest half h	our. TOT.	AL HOURS		
AN ACCURA	HAT THE HOURS TE RECORD OF E WITH THE RE	TIME WORK	ED ON THIS G	RANT AND	THAT THE DU	JTIES PERFC	
Student Signat		Deta			FOR OFF	ICE USE ON	LY
Student Signat	uic	Date		Total	HoursCemployee per posit	e tion	Hrs
Employee Sigr	nature	Date					
Disabled Stude Director	ent Services	Date		Amo	ount Charged	\$	



# COMMUNITY COLLEGE OFFICE FOR STUDENTS WITH DISABILITIES

#### **Auxiliary Learning Aids Request Form**

		Date:
NAME:		SSN:
ADDRESS:		
CITY/STATE/ZIP: _	<u>.</u>	
		RACE/SEX:
DISABILITY:		MAJOR:
services can be provid		fice for Students with Disabilities so that appropriate in be from individuals such as attending physicians, als.
Please list the agencies		. Division of Blind Services, Division of Vocational on):
1. AGENCY NA	ME:	PHONE NO
COUNSELOR	ME: R:	PHONE NO
	Auxiliary Learnin	
Tutor: 5	Scribe Reader	Notetaker
Interpreter:	L.D. Specialist:	Large Print:
Extra Time :	Other: A	Adaptive Equipment (Specify)
	ary learning aid assistance requ	nested is not available to me from any state or federal
Signature	Staff A	Student uthorization for Service



#### FORM FOR STUDENT FILE DOCUMENTATION

Activity Log		
Name:	SSN#	
Date	Action Taken	
		<u> </u>
		<u> </u>
		<u> </u>
		_
		_
		<u> </u>
		_
		_
		<u> </u>
		_
		_
		<u> </u>
		_
		_
		_
		_
	<del></del>	<u> </u>



# COMMUNITY COLLEGE OFFICE FOR STUDENTS WITH DISABILITIES

I have read the information contained in this student h	handbook and I understand the categories of service
and the extent of those services offered by the Office	e for Students with Disabilities.
,	
Signature	Date



#### \_\_\_\_\_COMMUNITY COLLEGE

Date:	
I hereby authorize	· 
Address	
City	
State Zip	
To release the following information to Disabilities (Mail Code 4-7):	Community College, Office for Students with
Summary of Disability	
Learning Disability Evaluation	
Vocational Testing	
Name (print)	
Signature	
SS#	
For release of school information, please comple	te the following:
Birth Date	
High School	
Conducto	



# COMMUNITY COLLEGE OFFICE FOR STUDENTS WITH DISABILITIES

#### **AUTHORIZATION FOR RELEASE OF INFORMATION**

NAME:	SS#:
Check One:	
of Community College. should receive it. I understand this	ation concerning my disability to the faculty/staff members. The Office for Students with Disabilities determines who information will be used to arrange for appropriate ments or to participate in other college activities.
	tion concerning my disability. I understand that I qualify is authorization eliminates the provision of modifications activity.
	e for Students with Disabilities staff that all information ntial, except for appropriate members of the college staff
Signature	Date



#### COLLEGE STUDENT AUTHORIZATION FORM (For Release of Information)

I, Student=s Name	
give permission for the	coordinator of services for disabled students to share with members of the
administration, faculty, a	nd/or counseling staff, any diagnostic and/or instructional information pertaining
to me for the purpose of	assisting me in my studies and coursework. I also give permission for the staff to
release information to ou	atside agencies, such as:
Vocational Rehal	bilitation
Division of Blind	Services
Worker=s Compo	ensation
Other Agency:	
-	
	Student=s Signature
	Student Number
	Date
*If any restrictions apply	to the authorization, please list them below and initial.
PLEASE RE	TURN THIS COMPLETED FORM TO YOUR COUNSELOR.

AS 468 (1/93) Distribution: White - File Yellow - Student



# COLLEGE CARL PERKINS GRANT STUDENT INTAKE DATA FORM

AS Program:				
Last Name:		First Name:		
Social Security #//	Dat	te/	_/ Stu	dent #
Street Address:			_	
City:	_ State: _		Zip:	
Home Phone: ()	Emerg	ency Phone: (	)	
Sex: M F Date of Birth:	/	<b>(</b>	Campus:	
Race: 1. White 2. Black 3. Hispanic 4. Native American 5. Asian/Pacific 6. Other Islander		Component: CIP Code: First time Ye Financial Aid:	s No	JTPA Other
Proposed Use of Funds:		Population Grou	ıp:	
Assessment Staff Devel	opment	Individual with	Disabilities	Single Parent
Child Care/Dependent Care Support Per	rsonnel	Educational Di	sadvantaged	Displaced
Curriculum Development Transportat	ion	F	S' 4 4	Homemaker
Equipment Tuition		Economically I	Disadvantaged	Single Pregnant Woman
Guidance/Counseling Tutorial		Limited English	n Proficient	Participants in
Interpreters Other				programs designed to eliminate sex bias
Job Placement		Additional Com	ments:	
Materials/Supplies				
Recruitment				
Remediation				
Special Services				
PL	EASE REA	D AND SIGN		

I understand that this is not an application and authorize use of the information derived from this form with the understanding that data will be used for general reporting purposes only. I also certify that the above statements are true, to the best of my knowledge.

(over)

Signed:		
	•	



#### CARL PERKINS GRANT - STUDENT INTAKE DATA FORM (CONTINUED)

Categories: (Check all that apply)	-
Physically Impaired	Severely Emotionally Disturbed
Educable Mentally Handicapped	Emotionally Handicapped
Hard of Hearing	Learning Disabled
Deaf	Other (Specify)
Deaf/Blind	
Speech Impaired	
Language Impaired	
Visually Impaired	



#### STUDENT DATA INTAKE FORM

Date of Entry				•• · •		
SSN			Date of Birth:		Sex: M	F
Student #			Race:			
Name						_
Other Last Names	Used					_
Street Address						
City			State		Zip	
Home Phone			Work Phone _			
Home Campus	CL	SP/G TS				•
Service Campuses		_				•
AC HEC	SP/G		First	Enrollment	<del></del>	
CL SEM	TS		First Service	Request		
Registration						
S III 95-96	S I 96-97	S II 96-97	S III 96-97	S III-A 96-97	S III-B	96-97
S I 97-98	S II 97-98	S III 97-98	S III-A 97-98	S III-B 97-98		
Services Received						
S III 95-96	S I 96-97	S II 96-97	S III 96-97	S III-A 96-97	S III-B	96-97
S I 97-98	S II 97-98	S III 97-98	S III-A 97-98	S III-B 97-98		_
Retention Exit Dat	e (Reason Leavi	ng)	Retention Re	-Entry Data (Rea	son Returning	)
Financial Problems Lack of Aid Illness Work Schedule/Ho Family Commitme Courses Not Avail Training Program	s Lack Movi Trans ours Motiv outs Diffe able Low	of Housing ng iferring vation/Interest rent Ed Choice GPA	Academic F Tuition Cos SPJD Repu	Re-entry I t/Finan Aid I tation I C Programs I b Related G	Phone/Mail Cont Improved Health Personal Develop Returned to Area On-line/TV optio Other	act ment
Individuals with D Academically Disa		Fina	Population Groups ancially Disadvantaged atted English Proficient	1	Equity	
NIP Pathway	Project Success- Project Success-	cl wo			WAGES Job Placement	



## COLLEGE Student with Disabilities Accommodation Sheet

This information is CONFIDENTIAL. It is important that the Instructor not disclose this information in any way to other students, faculty, potential employers, or anyone else without the student=s written permission. SS# Based on the documentation provided by a qualified professional, this student has been approved for and may request any accommodation listed below. The student should ask the instructor for a private meeting before or after class to discuss the use of accommodations. Please consult the Learning Specialist with any questions. **CLASSROOM** use of tape recorder notetaker interpreter seating in front classroom assistant medical exit/re-entry seating near exit use of calculator book/paper support modified furniture use of spellchecker, when other appropriate lecture outline copy, when available time extension for in-class writing **TEST** 1 1/2 time scribe large-print test formula/sample problem cards double time reader shortened test segments, when write-on test (no Scantron) word bank, arranged with possible WP in place handwriting instructor private location other \_\_\_ **OTHER** tutor allow student to volunteer (only), or arrange signal before requesting response waive 3-absence W, provided student makes up work within reasonable time other



Learning Specialist

Campus Phone

Date

#### **DISABILITY INFORMATION**

#### **Primary Disability**

Learning Disabled

Physically Impaired Educable Mentally Handicapped

Deaf

Hard of Hearing

Deaf/Blind

Autistic

Speech Impaired

Language Impaired

Visually Impaired

Severely Emotionally Disturbed

**Emotionally Handicapped** 

Chronic Health Impaired

Recovery

#### **Secondary Disabilities**

Learning Disabled

Physically Impaired

Educable Mentally Handicapped

Deaf

Hard of Hearing

Deaf/Blind

Autistic

Speech Impaired

Language Impaired

Visually Impaired

Severely Emotionally Disturbed

**Emotionally Handicapped** 

Chronic Health Impaired

Recovery

#### **Specify Primary Disability**

#### **Specify Secondary Disabilities**

Documentation on File at the following campus locations:

AC	SEM
CL	SP/G
HEC	TS

Cancer	Diabetic
Psych/Emotional	Weight Disorder
Chronic Medical	Cerebral Palsy
HIV Positive	MS
Alcohol Recovery	Chronic Fatigue
Drug Recovery	Spinal Cord Injury
Multiple Personality	Neck/Back Cond
Schizophrenia	Foot/Leg Cond.
TBI	Hand/Arm Cond.
Seizure Disorder	Other

SPECIAL SERVICES

Notetaker	Interpreters	Reader	Scribe	Curr Dev	Letter	Brailling/ Enlarging	kahkelass	_
AC CL HEC SEM SP/G TS								

	Equipment Checkout
	AC CL HEC NIP SEM SP/G
L	TS

Equipment Use Training
AC .
CL
HEC
NIP
SEM
SP/G
TS
·

Equipment Used			
Recorder (2)	Evacutrac		
Recorder (4)	Intellikeys		
LM-non speaking WP-IBM			
LM-speaking	WP-Mac		
Med-Spell	Zoomtext		
Kurzweil	MacVoices		
Magnifier	JAWS		
Oversize/Speaking Calc	FM		
Captioning	TDD		
Talking Bk. Rec. Player	CCTV		
Calc w/Braille	Desk		

	Sub Appeal	8H
	AC	
	CL	
١	HEC	
ı	SEM	
	SP/G	
	TS	
١		_
		Sub

Granted			
AC CL HEC SEM			
SP/G			
TS			
Subject			

Math

HLP

ARRANGING ACCOMMODATIONS

Voice Syn Clock/Calc

Chair

**CAMPUS** 



#### PROCEDURES AND REMINDERS

- 1. Students with Disabilities Information Sheet is the form that identifies authorized accommodations. Copies may be requested from the Office of Services for Students with Disabilities (OSSD).
  - X You will need to give one copy to each of your instructors.
  - X On the third line at the top of each information sheet, fill in the session (I, II, III), the year (1994-95), and the course prefix, course number, and section number (for example, ENC 1102 052).
  - X You may need additional copies for:
    - ∨ Your personal file
    - ∨ The Testing Office
    - v Other campuses OSSD office

#### 2. Contacting Instructors:

On the first day of class, ask each instructor if you may schedule an appointment as soon as possible to discuss confidential information concerning accommodations. During this meeting, you should:

- X Give each instructor a copy of:
  - v Student with Disabilities Information Sheet
  - Memo to instructor regarding accommodations
  - v Testing Referral Form for students with disabilities
- X Discuss the specifics of your accommodations thoroughly so both you and the instructor understand your needs.
- X Reach an agreement with your instructor on how each accommodation will be implemented and who will be responsible for making necessary arrangements.
- X Do not assume that instructors will always remember to make special arrangements. It is your responsibility to remind them. For example, if you need special testing accommodations, meet with the instructor as soon as a test is announced or a week before it is scheduled on the syllabus to be sure accommodations will be in place.

Meeting with each instructor immediately after you register for classes and again during the first week of class is considered the most effective means of securing your accommodations.

#### 3. Note Takers:

- X If the accommodations authorized, work with your instructor to identify a note taker.
- X Daytime students may pick up NCR paper in the OSSD between 8 a.m. and 5 p.m., Monday Friday.
- X If you take only evening classes, you may pick up NCF paper at the front desk in Counseling, AD 118 between 5 p.m. and 7:30 p.m. Notify OSSD and we will leave an envelope for you at the Counseling desk.

If you have trouble finding a note taker, please contact	OSSD
II YOU HAVE II OUDIE IIIIUIIIZ A HOLE LAKEL, DIEASE COHLACI	Uoou



#### 4. Testing Procedures:

Any test that cannot be taken in the classroom or proctored by the instructor is given in the Testing Office located in the Library. The Testing Referral Form is attached to the information sheet for your instructors. More forms will be provided to your instructors directly from the Testing Office. If there is a possibility that you will need to take any exams in the Testing Office, it is your responsibility to bring a copy of your information sheet. Arrange for tests to be taken in the Testing Office in the following manner.

- X Meet with your instructor to discuss arrangements. Try to meet at least one week ahead of the date the test will be given in class.
- X Have your instructor complete the Testing Referral Form or phone the necessary information to the Testing Office.
- X Go to the Testing Office as soon as possible and make an appointment to take your test during the time frame established by your instructor.

#### 5. See OSSD:

- X To request changes in your accommodations and/or information sheet
- X To borrow equipment
- X To resolve any problems or concerns related to your accommodations or your disability
- X If you are taking courses at other campuses

#### 6. General Counseling and Academic Advisement:

X You may see any counselor or academic advisor in Counseling, AD 118. The office is open Monday - Thursday, 8 a.m. - 7 p.m. and Friday, 8 a.m. - 4 p.m.



#### MEMORANDUM

TO:	Instructor
FROM:	
SUBJECT:	Accommodations

A student with a disability is in your class this session and has requested one or more of the accommodations described below. We would like to ask your assistance in making the necessary arrangements. Please contact me at the number listed above if you have any questions. AA Guide to Reasonable Accommodations for Students with Disabilities,@ distributed to faculty in November, 19\_\_, may also prove helpful. Call if you did not receive a copy.

If a testing (or in-class assignment) accommodation requires support from the Testing Center, please complete the Testing Referral Form (a copy is attached to the Student with Disabilities Information Sheet), bring it to the Testing Office in the Library (or have the student take it), or contact \_\_\_\_\_\_ at ext. \_\_\_\_ with the requested information prior to the time the accommodation will be required. Please provide sufficient advance notice (we request a week, if possible) so that Testing will be able to schedule a test time and make the necessary arrangements to accommodate the student and meet your needs. Note that it is information concerning the upcoming test, not the test itself, that is requested in advance.

Thank you for your help in assisting these students.

Accommodation Requested	Assistance you can provide
Tape recorder	Allow the student to tape record lectures labs, or other appropriate learning situations.
Extended time	Allow the student additional time for testing or (in-class assignment) in accordance with information on the Student with Disabilities Information Sheet. If you are personally unable to work out the accommodation, please contact the Testing Office.
Private/distraction-free testing	Allow the student to take tests either in a private room or in a secluded part of the testing room. The testing area should be free from distractions (noise-and movement). When necessary, tests may be scheduled through the Testing Office in the Library.
Outline	If you can provide the student with an outline/copy of your lecture notes, the student may not also need a notetaker. Please discuss this with the student.
Spell checker/word processorIf	a student needs to use a word processor for tests or in-class writing assignments, arrangements can be made through the Testing Office in the Library. Please be aware, also, that some spell checkers contain a dictionary and the thesaurus and, therefore, may not be appropriate for certain types of test questions.



Word bank This is a list of words that the student may refer to for short answer/essay

tests. It may be needed because information sought is very technical or to facilitate difficulties with retrieval. You may prefer to make up an acceptable list or require the student to do so and then submit the list to you

for approval prior to its use.

Short segment testing If a test covers a substantial amount of material (and cumulative knowledge

is not viewed as an essential element of the course), the test may need to be divided into several Amini@ tests so that the student can be tested more

frequently on less material.

Difficulty bubbling Scantrons Allow the student to record answers on the test booklet.

Wheelchair accessible desk Each building should have at least two wheelchair accessible desks. If you need assistance in locating one, please contact the program secretary in the

building in which the classroom is located.

Note taker We request your help in identifying qualified note takers. Note takers will

be provided with NCR paper. If you know students from previous sessions who are good note takers, please approach them to see if they can assist. Otherwise, please make the following announcement in class: AA note taker is needed for a classmate with a disability. The criteria include: 1) minimum 3.0 GPA; 2) arrive on time; 3) dependable; 4) have legible handwriting. NCR paper is provided. If you are interested, please see me during the break or after class.@ Please respect the disabled student=s right to privacy and do not identify him/her to the class or to the note taker

unless the student gives you express permission.



#### TESTING REFERRAL FORM FOR STUDENT WITH DISABILITIES

	Date r	referred:
Instructor:		
Course:		
Description of Test/Format/Special Instructions	:	
Test will be delivered to Testing Office no later	than:Date	Time
Please administer test no later than:	Date	Time
	Date	Time
Please administer test no later than:  Accommodations: (Complete all that apply)  Time allowed:	Date  Modified furniture: _	
Accommodations: (Complete all that apply)	Modified furniture: _	
Accommodations: (Complete all that apply)  Time allowed:	Modified furniture: _ location: W	ord Processor:



#### OFFICE FOR SERVICES FOR STUDENTS WITH DISABILITIES

#### ACCOMMODATIONS REQUEST

Please complete and re	turn to		AD 120 - Telephone #							
Date:										
Name:		St	udent #							
Degree:	_ A.S	A.A	Other							
			Phone # _							
Class schedule for Sessi	on	_, 19								
Please list your complete	e class schedule	<b>e</b> .								
Class	Day	& Time	Instructor	Documentation Accommodation(s) Requested*						
Ex. ENC 1151	8:10 - 9:25	, TR	Ms. Smith	notetaker, reader						
If you make any chang *Accommodations: Yo  1. Letter to instructor	•	tion must sup	r Tim	chedule to AD 120						
<ol> <li>Tutor</li> <li>Scribe</li> <li>Other</li> </ol>		<ul><li>6. Classroo</li><li>7. Reader</li></ul>								
Signed										
Date Prepared		Date lette	ers were picked up							



## REQUEST FOR TEMPORARY OFF CAMPUS USE OF COLLEGE EQUIPMENT

					Date	
Asset Number		Item Descript	tion			
•	-					
	-					
	-					
	-					
Purpose:						
Equipment to be lo	ocated:					
Period of usage:	From:	Date		To:	Date	  Time
Name of borrower	::				· · · · · · · · · · · · · · · · · · ·	
Address:	Street				City	Zip
 Department/Campu	ıs/Site				Phone Number	
be used for persona	l benefit one end of t	r by any indivi he period listed	dual other t and be avai	han the borr	business pu ower. I further certify pection by the Site Ad	that the equipmen
Signature				_	Date	
Site Administrator	or Membe	er of the Preside	ent=s Cabin	et Approva	1:	,
Signature					Date .	
Returned on:			Time	Receive	ed by:	
PR 415 (9/91)		ion: White - Origina Pink - Site Adn	iting Departmer		Yellow - Borrower Gold - Property Manage	ement



DISABLED STUDENT REPORT

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DEG	AS	AS	AA	AA	AA	CERT	AA	AA	AS	CERT	AS	AS	AA	AS	AA	AS	AS
DIS	Emotional	Physical	Learning	Hearing	Learning	Emotional	Learning	Physical	Physical	Physical	Emotional	Learning	Learning	Physical	Learning	Physical	Learning
CAMPUS																	
NSS																	
FIRST NAME																	
EAST NAME																	
a a	412	326	1	2	3	392	4	5	9	373	387	7	<b>8</b>	6	10	11	12



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# DISABLED STUDENT SERVICES REPORTING INFORMATION

Disability - {[P]hysical, [V]isually impaired, [S]peech, [H]earing impaired, [L]earning, [D]evelopment, [E]motional, [O]ther, [C]onfidential}
Diploma Type - {[HS] High School diploma, [SD] Special Diploma [GED]}
Degree - {AS, CERT, AA, [SC] Special Credit, [D]ual, ABE, [CE] Continuing Education}

Community Based Agency - {[DBS] Division of Blind Services, PIC, [VR]Vocational Rehab., [VA]Veterans Administration, [WC] Workers Comp., [EF] Epilepsy Program Code Number Remedial courses (\*) DEG CODE REM CBA

Foundation, [DHS] Deaf & Hard of Hearing Services, [O]ther} Verification - {[M]edical, [S]chool, [A]gency, [O]ther}

Permission slip signed - {[Y]es or [N]o} Race - [W, B, H, A, I, O] Sex = [M or F]

Continuing [X], Drop [D], New [N], Temporary [T], Passed-away [P] TERM R/S

TOTAL:

363 + 13 Summer Campers = 376 AS: 176 CERT: 33 **CERT: 33** 

GED: 1 AA: 130 SC: 10 DUAL: ABE: 12 CONT. Ed.: Total: (ALA/non-vocational): 155 (Perkins/vocational): 209 TOTAL:

**DEVELOPMENTAL: 7 EMOTIONAL: 34** SLD: 108 SPEECH: 1 HEARING: 24

ESL:2

MULTI:

PHYSICAL: 150

VISUAL: 39

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	696						
	296						
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	DIP						
	DIS						
	SSN						
:W:	FIRST NAME						
CONTINUING: NEW:	LAST NAME						



# ADAPTIVE TECHNOLOGY: A POSITION PAPER



## State Board of Community Colleges Task Force to Review the Needs of Students With Disabilities

## Position Paper The Need for Adaptive Technology in Florida Community Colleges

Emerging technology is central to the delivery of instruction for all students in our educational systems. It is of greater importance to students with disabilities. Technology, if adapted, can help individuals to overcome disabling conditions in schools, colleges, universities, and in the work place.

The economic impact on limited state revenues is compelling, given properly adapted materials and equipment. Students can access printed materials through scanners and computers, regardless of disability. In addition, students who are hearing and visually impaired can follow films when those films are made accessible by captioning or audio descriptions. Unemployed adults with disabilities can become employed in paperless offices if the office equipment is useable by them.

Ultimately, less staff is needed to assist students through the educational experience than would be possible without accessible technology. The intent is to safeguard educational integrity and quality, while assisting the student in becoming an independent learner. The rate of unemployment of adults with disabilities, now a staggering figure, could be cut with proper design, training and use of adaptive technology.

Florida community colleges can play a major role in assuring that such accessibility occurs for the thousands of students with disabilities in the System. The following are specific recommendations for consideration and, where feasible, for implementation by each college in the Florida Community College System:

#### A. Adaptive Computers and Software Technology

This item is listed first, as it is the infrastructure for the manner in which students learn and are taught, particularly as we enter the 21st century. There are several aspects which it is recommended be addressed in order to provide accessibility with regard to computers and software.

#### (1) College Technical Staff Training

It is recommended that college programmers, faculty, disability services coordinators, computer lab assistants and technicians, learning resources/library personnel and audio-visual staff developing and using software for classroom application be trained to work with adaptive software in this dynamic environment. As new personnel are hired, consideration should be given, where possible, to the hiring of persons with expertise in adaptive software, including networking requirements. Information about companies specializing in adaptive software and equipment should be made available to all personnel.



#### (2) Student Training

Students with disabilities may not be familiar with the basics of computers and adaptive technology. It is recommended that special orientation, instruction, or tutorials should be made available in training courses provided for all students on the use of computer technology.

#### (3) Adaptive Equipment Requirements

Colleges should provide equivalent access to electronic office equipment and informative technology for individuals with disabilities to the extent both present and future needs for such access are determined by the institution. The colleges should determine the electronic and information technology accessibility needs for persons with disabilities and, where possible, include those requirements in procurements sufficient to address the needs of appropriate students with disabilities.

#### (4) Software Requirements

The software market is more dynamic than is the equipment arena. Colleges, as part of the design and field testing of new software, need expertise in adapting that software for students with disabilities. Each college should attempt to include accessibility standards as part of every software purchase.

It is recommended that internal development of software by faculty for classroom and other uses should be held to the same standards as for hardware. While a faculty member may choose to use hardware and software in class as a teaching tool, students should not be required to make use of hardware and software to complete course requirements unless said hardware and software are accessible to all students.

A policy which addresses this position should be in place for consortium or distance learning products supported by the State Board of Community Colleges.

#### B. Books and Printed Materials.

College departments ordering materials for their classes should, where feasible, as part of that order, require that adaptive versions of materials (which include disk versions), be provided by the publishers.

As the colleges begin to adopt electronic textbooks, standards for accessibility should be established. Many electronic texts now make use of the World Wide Web. Efforts should be made to assure that these can be accessed through reasonably priced, available adaptive software. Accessible versions of hand-outs should be made available to students with disabilities.



#### C. Films and Video Materials

It is important that, where possible, all colleges require that descriptive videos as well as captioning be appropriately included in all purchases of films and video materials. This does not prevent colleges from using special purpose software, hardware, or video materials designed to address the needs of students with specific disabilities and which may not be accessible to all students with disabilities.

#### D. Networks and the Internet

Colleges should, where possible, implement networks that are accessible to students with disabilities. Systems should be designed with the flexibility to run a broad range of software, regardless of the operating systems. Colleges should adopt operating systems for local or wide area networks which are reasonably priced, available, and adaptable for use by students with disabilities. Similar standards should be developed and adopted with regard to web pages and hyperlinks.

#### **CONCLUSION**

The development of fair and equitable standards will assure that all students have the opportunity to benefit from technology. Such standards also will assure that community college students with disabilities will have the opportunity to be prepared for the job market and enhanced quality of life. As noted by the U.S. Office for Civil Rights, adaptive software will enable students with disabilities Ato use the computer with the same spontaneous flexibility that is enjoyed by other nondisabled computer users.@



## INTERAGENCY AGREEMENTS AND RESOURCES FOR ADDITIONAL SUPPORT



## INTERAGENCY AGREEMENTS AND RESOURCES FOR ADDITIONAL SUPPORT

Resources to support the provision of accommodations for individuals with disabilities are limited. While funds provided by local, state, and federal agencies continue to shrink, the number of students with disabilities entering postsecondary institutions continues to increase. In order to ensure the provision of adequate services to this growing population, community colleges are encouraged to make maximize use of all possible resources.

The development of linkages and the pooling of resources through contractual written agreements with organizations having common goals and clientele is an effective means to address this growing concern. Interagency agreements will help to guarantee seamless services, facilitate clear understanding among all parties to the agreement, and serve as an effective means to ensure and enhance accommodations to students with disabilities at the postsecondary level. Below is a list of components to consider in the development of these agreements:

#### **Recommended Components:**

- 1 Identification of Parties to the Agreement
- 1 General Purpose of the Agreement
- 1 Terms of the Agreement
  - 1. Period Covered
  - 2. How Often Reviewed
  - 3. Procedures for Amendments
  - 4. Administrative Body and Composition of Group for Implementation
  - 5. Delineation of Services/Resources to be Provided by Each Entity
- 6. Method, Timing, Conditions of Payment for Services (If Applicable)
- 7. Budget and Funding Source (If Applicable)
- 8. Statement of Commitment to Maintain Confidentiality Regarding Student/Client Records
- 9. Method for Termination
- 10. Disclaimer Related to Possible Suit Based on Negligence of Parties
- 1 Special Provisions (If Applicable)
- Signature Page(s)
  (Agency(ies), Name and Title of Agency Representative(s), and Date)



#### Agencies Recommended as Possible Resources

- ! Local Board of County Commissioners
- ! Local Career Center(s)
- ! Local Placement Center(s)
- Local School Board
- Florida Department of Labor and Employment Security
  - 1. Division of Vocational Rehabilitation (Directory Provided)
  - 2. Division of Blind Services
    (Directory Provided)
- ! Department of Veterans Affairs (Directory Provided)
- Florida Alliance for Assistive Services and Technology (FAAST) (Directory Provided)
- Florida Coordinating Council on the Americans with Disabilities Act
- Division of Work Force Development
- Florida Department of Health and Rehabilitative Services
  - 1. Developmental Services Program
  - 2. Alcohol, Drug Abuse and Mental Health Program
  - 3. Department of Children and Family Services
    (Local Number can be Located under Government Section of Telephone Directory)
- ! City/County Grant Providers
- State Grant Providers
- Federal Grant Providers
- Private Nonprofit Organizations

Note: The above list is intended as a guide for possible sources of funding and collaborative efforts; it is not intended to be all inclusive. Colleges are encouraged to develop liaisons and explore as many sources as possible.



#### DIVISION OF VOCATIONAL REHABILITATION Bldg. A, 2002 Old St. Augustine Rd., Tallahassee, Florida 32399-0696 (904) 488-6210, SC# 278-6210

#### **DISTRICT DIRECTORS**

#### **DISTRICT 1**

Thomas E. Kane, District Director 1 South A Street, Suite 106 Pensacola, Florida 32501-5575 904-444-8855 SC 693-8855 FAX: SC 693-8487

#### **DISTRICT 2**

Theotis Callaway, District Director 825 N.W. 23rd Avenue, Building 2 Gainesville, Florida 32609 904-955-3256 SC 625-3256 FAX: SC 625-3257

#### **DISTRICT 3**

Linda Chandler, District Director 2050 Art Museum Drive Jacksonville, Florida 32207 904-348-2780 SC 870-2780 FAX: 904-348-2769

#### **DISTRICT 4**

Maria O. Risco, District Director 4221 North Himes Avenue, Suite 205 Tampa, Florida 33607-6209 813-871-7300 SC 542-7300 FAX: SC 542-4773

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James Shalls, District Director 3555 Maguire Boulevard Bennington Bldg., Suite 205 Orlando, Florida 32803-3723 407-897-2725 SC 342-2752 FAX: (407) 897-2742

#### **DISTRICT 6**

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#### **DISTRICT 8**

Joseph Pankowski, District Director 4770 Biscayne Blvd., Suite 1260 Miami, Florida 33137 305-571-5666 SC 486-5666 FAX: 305-571-5689



## DEPARTMENT OF VETERANS AFFAIRS REGIONAL OFFICES

Department of Veterans Affairs Regional Office (RO) Acting Vocational Rehabilitation and Counseling Officer PO Box 1437 St Petersburg, Florida 33731-1437 813-893-3561 FAX: 813-893-3382 Paul R. Grimes

Department of Veterans Affairs Vocational Rehabilitation and Counseling 7820 Arlington Expressway, Suite 550 Jacksonville, Florida 32211-7464 (J) 904-232-2410 FAX: 904-232-1741 Theodore J. Chepp, Ph.D.

Department of Veterans Affairs Vocational Rehabilitation and Counseling 1000 Legion PL, Suite 1500 Orlando, Florida 32801 (O) 407-648-6132 FAX: 407-648-6908 Roger Rumney

Department of Veterans Affairs Vocational Rehabilitation and Counseling 299 East Broward Blvd, Suite 324 Fort Lauderdale, Florida 33301 (FTLA) 954-356-6890 FAX: 954-356-7020 Thomas Golabek

Department of Veterans Affairs Vocational Rehabilitation and Counseling 125 West Romana Street, Room 102 Pensacola, Florida 32501 (P) 904-435-2510 904-432-0740 FAX: 904-469-0316 John Ripper Maurice Lacey

#### Legend:

RO = regional office J = Jacksonville O = Orlando FT LA = Fort Lauderdale P = Pensacola



## FLORIDA DEPARTMENT OF LABOR AND EMPLOYMENT SECURITY DIVISION OF BLIND SERVICES

State Office

Randy Touchton, Director

Division of Blind Services 2540 Executive Center Circle, W. Room 203 Tallahassee, Florida 32399-2950 904-488-1330 SC 278-1330 1-800-342-1828 FAX: 904-487-1804 SC 277-1804

Bureau of Client Services and Program Support 2540 Executive Center Circle, W. Room 203 Tallahassee, Florida 32399-2950 904-488-1330 SC 278-1330 1-800-342-1828 FAX: 904-487-1804 SC 277-1804

Bureau of Business Enterprises 2540 Executive Center Circle, W. Room 203 Tallahassee, Florida 32399-2950 904-487-1260 SC 277-1260

FAX: 904-921-8861 SC 291-8861
Braille and Talking Book Library

Daytona Beach, Florida 32114 904-239-6000 SC 380-6069 1-800-226-6075

FAX: 904-239-6069 SC 380-6069

Division of Blind Services Rehabilitation Center

Director

420 Platt Street

1111 Willis Avenue Daytona Beach, Florida 32114 904-258-4444 SC 380-4444

FAX: 904-239-6108 SC 380-6108

Division of Blind Services District 1

Administrator

7200 N. 9th Avenue, Suite A-11 Pensacola, Florida 32504 904-484-5030 SC 690-5030

FAX: 904-484-5036 SC 690-5036

Marie Beauford, Bureau Chief

Paul Lewis, Bureau Chief

Don Weber, Bureau Chief

Steve Sanford, Rehab Center

Richard Melville, District



Division of Blind Services (Satellite Office of District 1) Charles Bunch, Supervisor

2611 Jenks Avenue

Panama City, Florida 32405 904-872-4181 SC 777-4181

FAX: 904-747-5399 SC 777-5399

Division of Blind Services District 2

Debra Johnston, District Administrator

2003 Apalachee Parkway, Room 201

Tallahassee, Florida 32399 904-488-8400 SC 278-8400

FAX: 904-922-9450 SC 292-9450

Division of Blind Services District 3 Randy R. Morgan, District

Administrator

1809 Art Museum Drive, Suite 201 Jacksonville, Florida 32207 904-348-2730 SC 870-2730

FAX: 904-348-2737 SC 870-2730

Division of Blind Services (Satellite Office of District 3) Reginald Oxley, Counselor-In-Charge

P.O. Box 69

St. Augustine, Florida 32084 904-825-5084 SC 865-5010

FAX: 904-823-4229 SC 865-4229

Division of Blind Services District 4 Henry Scott, District Administrator

417 S.W. 8th Street

Gainesville, Florida 32601 904-955-2075 SC 625 2075

FAX: 904-278-7351 SC 729-7351

Division of Blind Services District 5 Alexander McLaughlin, District

Administrator 1185 Dunn Avenue Daytona Beach, Florida 32114 904-254-3800 SC 380-3800 1-80

904-254-3800 SC 380-3800 1-800-443-0908

FAX: 904-239-6107 SC 380-6107

Division of Blind Services District 6 Marie Simpson, District Administrator

400 W. Robinson, 1st Floor Orlando, Florida 32801 407-423-6305 SC 344-6305 FAX: 407-423-6310 SC 344-6310

Division of Blind Services District 7

415 S. Armenia Avenue Tampa, Florida 33609 Ted Hull, District Administrator



813-871-7190 SC 542-7190 FAX: 813-873-4769 SC 542-4769



Division of Blind Services (Satellite Office of District 7) Roy Anderson, Supervisor

402 S. Kentucky Avenue, Room 630

Lakeland, Florida 33801 813-499-2385 SC 595-2385

FAX: 813-499-2698 SC 595-2698

Bill Strickland, District Administrator

Division of Blind Services District 8 3637 4th Street, N., Room 310 St. Petersburg, F 33704 813-893-2341 SC 594-2341

FAX: 813-893-2580 SC 594-2580

Division of Blind Services (Satellite Office of District 8) John Knarr, Supervisor

5117 26th Street W., Suite A Bradenton, Florida 34207 813-751-7670 SC 599-7670

FAX: 813-751-7924 SC 599-7924

Division of Blind Services District 9 2830 Winkler Ave., Suite 207 Ft. Myers, Florida 33916 813-278-7130 SC 729-7130

FAX: 813-278-7351 SC 729-7351

Luther Ison, District Administrator

Division of Blind Services District 10

111 Georgia Avenue

West Palm Beach, Florida 33401 407-837-5026 SC 252-5026

FAX: 407-837-5032 SC 252-5032

Joy Katzung, District Administrator

Division of Blind Services District 11

3075 W. Oakland Park Blvd Ft. Lauderdale, Florida 33311 305-497-3360 SC 457-3360

FAX: 305-497-3363 SC 457-3363

Terri Edgeton, District Administrator

Division of Blind Services District 12 401 N.W. 2nd Avenue, Room S-714

Miami, Florida 33128

305-377-5339 SC 452-5339 1-800-226-5353

FAX: 305-377-5691 SC 452-5691

William L. Berry, District Administrator



#### THE FAAST STATEWIDE NETWORK

#### REGIONAL DEMONSTRATION CENTERS

#### **EXECUTIVE OFFICES**

I St. Augustine Road, Bldg. A see, Florida 32399-0696 3278 TDD 904-488-8380 4-921-721 FAAST @freenet.scri.fsu.edu :: http://pegasus.cc.ucf.edu/fcenters/thome.html Board (BB) #407-384-2103

le Information & Referral 7881 or 800-FAAST-81 North Florida Regional Demonstration Center (NFRDC) Aquilina C. Howell Center 2757 West Pensacola Street Tallahassee, Florida 32304 904-487-7156 1-800-257-5044 FAX: 904-487-7297 E-mail: Crawfordl@nettally.com

Central Florida Regional Demonstration Center (CFRDC) Tampa General Rehabilitation Center P.O. Box 1289, Room 214 Tampa, Florida 33601-1289 813-251-7591

FAX: 813-253-4128

South Florida Regional Demonstration Center (SFRDC) Stein Gerontological Institute 5200 NE 42nd Avenue Miami, Florida 33137-2706 305-756-0669 Ext. 582 or 420 1-800-322-7881 - Statewide 1 & R FAX: 305-795-1300

#### JITE BRANCHES

d Center for Independent Living 4th Avenue Ile, Florida 32601 7474 2-378-5582

or Independent Living west Florida tirfield Drive a, Florida 32503 9343 -435-1542 ilnws@gulf.net

ton Center, United Cerebral Palsy Florida, Inc. t Avenue City, Florida 32401 1599 4-785-7034 Im.Harvey@Haney-faast.org Easter Seal Society of Southwest Florida 350 Braden Avenue Sarasota, Florida 34243 941-355-7637 FAX: 941-351-4997 E-mail: Essociety@aol.com

Easter Seal Society of Volusia and Flagler Counties, Inc. 1219 Dunn Avenue Daytona Beach, Florida 32114 904-255-4568 FAX: 904-258-7677

Gulfstream Goodwill Industries, Inc.
1715 Tiffany Drive East
West Palm Beach, Florida 33407
407-848-7200
FAX: 407-844-6707
E-mail: p011374b@pbfreenet.seflin.lib.fl.us

Lee County Library 13240 N. Cleveland Avenue #5-6 North Fort Myers, Florida 33903 941-995-2665 FAX: 941-995-1681 E-mail: clarkal@mail.firn.edu Hope Haven Children's Clinic and Family Center 4600 Beach Boulevard Jacksonville, Florida 32207-4764 904-346-5100 FAX: 904-346-5111 E-mail: Flemind@mail.firn.edu

E-mail/Internet: sflfaast@dcfreenet.seflin.lib.fl.us

Tech of Collier County, Inc. 3984 Arnold Avenue P.O. Box 9409 Naples, Florida 33941 941-643-4774 FAX: 941-643-5922 E-mail:faastnaple@aol.com

University of Central Florida UCF FAASTCAT 12424 Research Parkway, Suite 301 Orlando, Florida 32826 407-384-2100 FAX: 407-384-2101 E-mail: FAAST cat@pegasus.cc.ucf.ed

#### L PROJECTS

r Independent Living of North Florida pleyard Drive iee, Florida 32304 9621 4-575-5740 ilnf@freenet.tlh.fl.us

vice Center Association
Oakland Park Blvd., Suite 306
Park, Florida 33311-1361
7200
4-485-6336

Easter Seal Society of North Florida 910 Myers Park Drive Tallahassee, Florida 32301 904-222-4465 FAX: 904-222-5909 E-mail: essnf@freenet.scri.fsu.edu

Independence for the Blind 1278 Paul Russell Road Tallahassee, Florida 32301 904-942-3658 FAX: 904-942-4518 United Cerebral Palsy-Sunrise Community, Inc./ Lifelines 2523 Cathay Court
Tallahassee, Florida 32308
904-385-0791
FAX: 904-385-5853
E-mail: ucptal@freenet.tih.fl.us

University of North Florida 4567 St. Johns Bluff Road, South Jacksonville, Florida 32214 904-646-2840 FAX: 904-646-2848 E-mail: bmeers@unflum.unf.edu



The Individuals with Disabilities Education Act (IDEA) defines assistive technology as any item, piece of equipment or product system, whether acquired commercially off the shelf, modified or customized, that is used to increase, maintain or improve functional capabilities of individuals with disabilities.

To assist in the search for the appropriate assistive device(s) these steps should be followed:

- 1. Define the need for technology.
- 2. Document the need.
- 3. Identify the technology and/or services needed.
- 4. Determine whether Alternative Equipment meets the need.
- 5. Obtain necessary prescriptions for justification
- 6. Determine potential funding sources.
- 7. Submit the required paperwork to appropriate college personnel or agency.

Below are listed sources and programs that can provide the working or "hands on" knowledge to proceed in a proactive fashion.

- A.T.E.N. Assistive Technology Education Network Provides information, awareness, and training for students, family members, teachers, and other professionals. Services to students in Florida ages 3-21 are free of charge and includes:
  - \* Technical assistance
  - \* Resource lab
  - \* Assistive Technology awareness
  - \* Short-term loan of assistive devices (to school district LATS Local Assistive Technology Specialists)
  - \* Assessment training
  - \* Device operation training
  - \* Technology use in classroom (K-12/Dual Enrollment)

5002 N Lois Avenue Tampa, Florida 33614 (800) 282-9193

434 North Tampa Avenue Orlando, Florida 32805 (800) 328-3678 Office (800) 558-6580 Lab (407) 317-3508 TT

by computer: http://www.aten.ocps.k12.fl.us

! C.I.T.E., Inc. Center for Independence, Technology, and Education

215 New Hampshire Street Orlando, Florida 32804 (407) 898-2483 (407) 895-5244 fax

COMCITE@aol.com E Mail



#### : DREAMMS For Kids, Inc., Assistive Technology Solutions

273 Ringwood Road Freeville, N.Y. 13068-9618 (607) 539-3027 Phone/FAX

DREAMMS@aol.com http://users.aol.com/dreams

FAAST Florida Alliance for Assistive Services & Technology will assist in locating information about assistive devices, services and associated resources that may help in the home, school, community, work or play environment. (Directory provided in Section 7 - Interagency Agreements and Resources for Additional Support.)

#### CFRDC Central Florida Regional Demonstration Center

Tampa General Rehab Center PO Box 1289, Room 214 Tampa, Florida 33601-1289 (800) 322-7881 (813) 251-7591 Office (813) 253-4128 FAX

FDLRS/Florida Diagnostic & Learning Resources System

2704 N. Highland Avenue Tampa, Florida 33602-1497 (813) 276-5555

IDEAS Special Needs Consults Inc.

PO Box 180605 Casselberry, Florida 32718-0865 (407) 332-7770 (407) 332-7189



## VETERANS ADMINISTRATION DIRECTORY Regional Office Designation By City

ADAMS BEACH (J) ALICE (J) AFFORD (P) ALLENDÀLE (O) ALTAMONTE SPRGS (O) ALTHA (P) ALTOONA (O) AITURAS (O) ALVA (RO) ANDALUSIA (J) ANDYTOWN (FTLA) ANNA MARIA (RO) ANTHONY (O) APALACHICOI, A (P) APOLLO BEACH (RO) APOPKA (O) ARCADIA (RO) ARCHER (O) ARGYLE (P) ARIEL (O) ARIPEKA (RO) ARRAN (P) ARREDONDO (J) ASHTON (O) ASTATULA (O) ASTOR (J) ATLANTIC BEACH (J) ATLANTIS (FTLA) AUBURNDALE (O) AVALON BEACH (P) AVON PARK (RO)

#### В

BABSON PARK (O) BAGDAD (P) BAKER (P) BALDWIN (J) BARBERVIILE (O) BAREFOOT BAY (FTLA) BAR'I'OW (RO) BASCOM (P) BAY LAKE (O) BAY HARBOR ISL (FTLA) BAYARD (J) **BAYONETÉ POINT (RO)** BELL (J) BELLE ISLE (O) BELLE GLADE (FTLA) BELLEAIR (RO) BELLEAIR BLÚFFS (RO) BELLEVIEW (O) **BEVERLY HILIS (RO)** BEVILLE'S CORNER (O) BIG PINES KEY (FTLA) BITHLO (O) BLACKMAN (P) BLICHTON (J) BLOOMINGDALE (RO) BLOUNTSTOWN (P) BLUE SPRINGS (J) **BLUFF SPRINGS (J) BOCA GRAND (RO) BOCA RATON (FTLA)** BOGIA (P) **BOKEELIA (RO)** 

BONIFAY (P) BONITA SPRINGS (RO) BONITA BCH (RO) **BONITA SHORES (RO)** BOSTWICH (J) BOULOGNE (J) **BOWLING GREEN (RO)** BOYNTON BEACH (FTLA) **BRADENTON (RO)** BRADFORDVILLE (J) **BRADLEY JUNCTION (RO)** BRANDON (RO) BRANFORD (J) BREWSTER (O) BRIDGEPORT (J) **BRIGHTON (RO)** BRISTOL (J) BROAD BRANCH (P) BRONSON (O) BROOKER (J) BROOKSVILLE (RO) BROWNSVILLE (P) BRUCE (P) **BRYANT (FTLA)** BRYCEVILLE (J) **BUCIIANAN (FTLA) BUCKINGHAM (FTLA)** BUNNELL (O) BUSHNELL (O)

#### C

CAIRO (P)

CALLAHAN (J) CALLAWAY (P) CAMPBELTON (P) CAMPVILLE (J) CANAL POINT (FTLA) CAPE CORAL (RO) CAPE CANAVERAL (O) CAPE KENNEDY (O) CAPE FLORIDA (FTLA) CAPE HAZE (RO) CAPPS (J) CARNESTOWN (FTLA) CAROL CITY (FTLA) CARRABELLE (J) CARYVILLE (P) CASSELBERRY (O) CEDAR KEY (O) CEDAR GROVE (P) CENTER HILLS (O) CENTURY (P) CHARLOTTE HARBOR (RO) CHASON (P) CHATTAHOOCHEE (J) CHERRY LAKE (J) CHIEFLAND (O) CHIPLEY (P) CHRISTMAS (O) CHULUOTA (O) CHUMUCKA (P) CINCO BAYOÙ (P) CITRA (O) CITRUS SPRINGS (O)

CITRUS PARK (RO)

CLARCONA (O) CLARKSVILLE (P) CLEARWATER (RO) CLERMONT (O) CLEVELAND (FTLA) CLEWISTON (RO) COCOA BCH & COCOA (O) COCUNUT CREEK (FTLA) COLEMAN (O) **COLLEGE STATION (PO** COLLIER CITY (FTLA) COMPASS LAKE (P) CONCORD (P) CONTONMENT (P) COOK=S HAMMOCK (J) COOPER CITY (FTLA) COPELAND (RO) CORAL GABLES (FTLA) CORAL SPRINGS (FTLA) CORTEZ (RO) COTTAGÈ HÍLL (P) COTTONDALE (P) CRAWFORD (J) CRAWFORDVILLE (J) CRESCENT CITY (O) CRESCENT BEACH (J) CRESCENT BCH (RO) 34242 CRESTVIEW (P) CROSS CITY (O) CROW=S BLUFF (O) CRYSTAL BEACH (RO) CRYSTAL RIVER (RO) CRYSTAL SPRINGS (RO) CUDJOE KEY (FTLA) CUTLER RIDGE (FTLA) CYPRESS (P)

#### D

DADE CITY (RO) DALLAS (O) DANIA (FTLA) DARSEY (P) DAVENPORT (O) DAVIE (FTLA) DAY (J) DAYTONA BEACH (O) DE BARY (O) DE LEON SPRINGS (O) DE FUNIAK SPRINGS (P) DEER PARK (O) DEERFIELD BEACH (FTLA) DELAND (O) DELLWOOD (P) DELRAY BEACH (FTLA) DELTONA (O) DESTIN (P) DINSMORÉ (J) DRS, INLET (J) DONA VISTA (O) DOVER (RO) DOWLING PARK (J) DIJNDEE (O)



DUNEDIN (RO) DUNNELLON (O) DUPONT (J) DURANT (RO)

#### E

EAGLE LAKE (O) EAST POINT (P) EAST PALATKA (J) EATON PARK (RO) EATONVILLE (O) EBRO (P) **EDGEWATER (O)** EDGEWOOD (O) EGLIN AFB (P) EL PORTAL (FTLA) ELFERS (RO) ELIZEY (J) ELKTON (J) ELLAVILLE (J) **ELLENTON (RO)** ELLISVILLE (J) ENGLEWOOD (RO) ENSLEY (P) ENTERPRISE (O) ESTERO (FTLA) ESTO (P) EUGENÉ (J) EUSTIS (O) **EVERGLADES (RO)** EVINSTON (J)

#### F

FADHAVEN (O) FAIRFIELD (J) FALMOUTH (J) FANLEW (J) FANNING SPRINGS (J) FAVORETTA (J) FEDERAL POINT (J) FELLOWSHIP (O) FELLSMERE (O) FERN PARK (O) FERNANDINO BEACH (J) FERNDALE (O) FLAGER BEACH (O) FLAMINGO (FTLA) FLAMINGO BAY (FTLA) FLEMINGTON (J) FLORAHOME (J) FLORAL CITY (RO) FLORIDA CITY (FTLA) FOLEY (J) FOREST CORNERS (O) FORT BASINGER (FTLA) FORT GREEN SPRINGS (O) FORT LAUDERDALE (FTLA) FORT LONESOME (RO) FORT MC COY (O) FORT MEADE (RO) FORT MYERS (RO) FORT ODGEN (RO) FORT PIERCE (FTLA) FORT WALTON BEACH (P) FORT WHITE (J) FOUNTAIN (P)

FREEPORT (P)

FRINK (P)

FROSTPROOF (O)
FRUITLAND PARK (O)

GAINESVILLE (O) GARDEN CITY (J)

GARDNER (RO)

#### G

GASKIN (P) GENEVA (O) GEORGETOWN (O) GIBSONIA (O) GIBSONTON (RO) GIFFORD (O) GLEN ST. MARY (J) GLENDALE (P) GLENWOOD (O) GODLEY'S BLUFF (P) GOLDEN BEACH (FTLA) GOLDEN GATE (FTLA) GOLDENROD (O) GOMEZ (FTL,A) GONZALEZ (P) GOTHA (O) GOULDS (FTLA) GOWER'S CORNER (RO) GRACEVILLE (P) GRAHAM (J) GRAND RIDGE (P) GRAND ISLAND (O) GRANDIN (J) GRANT (O) GRAYTON BEACH (P) GREEN ACRES CITY (F'I'LA) GREEN COVE SPRINGS (J) GREEN POINT (P) GREENHEAD (P) GREENSBORO (J) GREENVILLE (J) GREENWOOD (P) GRETNA (P) **GROVE CITY (RO)** GROVE PARK (J) GROVELAND (O) **GULF BREEZE (P)** GULF COVE (RO) GULF HAMMOCK (RO) **GULF STREAM (FI'LA)** GULFPORT (RO)

#### Н

HAGUE (.J) HAINES CITY (O) HALLANDALE (FTLA) HAMPTON'(J) HAMPTON SPRINGS (J) HARBOR OAKS (O) HARLEM (FTLA) HAROLD (P) HASTINGS (J) HAVANA (J) HAWTHORNE (O) HERNANDO (O) HIALEAH (FTLA) HIGH SPRINGS (J) HIGHLAND BEACH (FTLA) HIGHLAND PARK (P) HIGHLAND CITY (R) HILDRETH (J)

HILLCREST HEIGHTS (O) HILLIARD (J) HILLSBORO BEACH (FTLA) HOBE SOUND (FTLA) HOLDER (O) HOLIDAY (ŔO) HOLLEY (P) HOLLISTER (J) HOLLY HILL (O) HOLLYWOOD (FTLA) HOLMES BEACH (RO) HOLOPAW (O) HOLT (P) HOMELÁND (O) HOMESTEAD (FTLA) HOMOSASSA SPRINGS (RO) HOPINS (O) HOSFORD (J) HOWARD (FTLA) HOWEY-IN-THE-HILLS (O) HUDSON (RO) HUPOLUXO (FTLA) HURLBURT AFB (P)

#### I

IMMOKALEE (RO)
INDIALANTIC (O)
INDIAN HARBOR BCH (O)
INDIAN LAKE ESTATES (O)
INDIAN RIVER SHORES (O)
INDIAN ROCKS BEACH (RO)
INDIAN SHORES (RO)
INDIAN TOWN (FTLA)
INGLIS (O)
INTERCESSIOIN CITY (O)
INTERLACHEN (O)
INVERNESS (RO)
ISLAMORADO (FTLA)
ISLAMORADO (FTLA)
ISLAND GROVE (J)
IVAN (P)



J

JACKSONVILLE BEACH (J)
JAMIESON (P)
JASPER (J)
JAY (P)
JENNINGS (J)
JENSON BEACH (FTLA)
JOHNSON (J)
JUNE PARK (O)
JUNO BEACH (FTLA)
JUPITER (FTLA)

#### K

KATHLEEN (RO)
KENANSVILLE (O)
KENDALL (FTLA)
KENDRICK (O)
KEY COLONY BCH (FTLA)
KEY WEST (FTLA)
KEY WEST (FTLA)
KEYSTONE HEIGHTS (J)
KINARD (P)
KINGSLEY (J)
KISSIMMEE (O)
KNIGHTS (RO)
KORONA (J)

#### L

LA BELLE (RO) LACOOCHÈE (O) LACROSSE (J) LADY LAKE (O) LAGUNA BEACH (P) LAKE ALFRED (O) LAKE BUENA VISTA (O) LAKE BUTLER (J) LAKE CITY (J) LAKE CLARKE SHR (FTLA) LAKE COMO (J) LAKE FERN (RO) LAKE FORREST (FTLA) LAKE GENEVA (J) LAKE HAMILTON (O) LAKE HARBOR (FTLA) LAKE HELEN (O) LAKE WORTH (FTLA) LAKE MARY (O) LAKE MONROE (O) LAKE PANASOFFKEE (O) LAKE PARK (FTLA) LAKE PLACID (RO) LAKE PORT (RO) LAKE WALES (O) LAKELAND (RO) LAKEWOOD (P) LAMONT (J) LAND O' LAKES (RO) LANTANA (PTLA) LARGO (RO) LAUDERDALE LAKES (FTLA)' LAUDERDALE-BY-THE-SEA (FTLA) LAUDERHILL (FTLA) LAUREL (RO)

ONA (RO) ONECO (RO)

LAUREL HILL, (P) LAWTEY (J) LEBANON STATION (RO LECANTO (O) LEE (J) LEESBURG (O) LEHIGH ACRES (RO) LEISURE CITY (F) LEONIA (P) LIGHTHOUSE POINT (FTLA) LITHIA (RO) LIVE OAK (J) LLOYD (J) LOCHLOOSA (J) LOCKHART (O) LONGBOAT KEY (RO) LONGWOOD (O) LOUGHMAN (O) LOWELL (O) LOWER MATECUMBE BCH (FTLA) LOXAHATCHEE (FTLA) LULU(J)

#### Μ

LUTZ (RO)

LYNN (O) LYNN HAVEN (P)

MACCLENNY (J) MADEIRA BEACH (RO) MADISON (J) MAITLAND (O) MALABAR (O) MALONE (P) MANALAPÁN (FTLA) MANGO (RO) MANGONIA PARK (FTLA) MAKATHON (FTLA) MARCO ISLAND (RO) MARGATE (FTLA) MARIANNA (P) MARINE LAND (O) MARION OAKS (O) MARTIN (O) MARY ESTHER (P) MASCOTTEE (O) MATLACHA (RO) MAXVILLE (J) MAYO (J) MAYPORT (J) MAZARYK TOWN (RO) MC ALPIN (J) MC DAVID (P) MC INTOSH (J) MC NELLS (P) MEDART (P) MEDLEY (FTLA) MELBOURNE (O) MELROSE (J) MEMPHIS (RO) MERRITT ISLAND (O) MEXICO BEACH (P) MICANOPY (O) MICCO(O) MIDDLÈBURG (J) MIDWAY (J) MIKESVILLE (J) O'NELL (J) OPA LOCKA (FTLA)

MILES CITY (FTLA) MILLER CROSSROADS (P) MILLIGAN (P) MILTON (P) MIMS (O) MINNEOLA (O) MIRAMAR (FTLA) MOLINO (P) MONROE STATION (FTLA) MONROE'S CORNER (O) MONTICELLO (J) MONTVERDE (O) MOORE HAVEN (RO) MORRISTON (O) MOSSY HEAD (P) MOULTRIE (J) MT. CARRIE (J) MT. DORA (O) MT. PLEASANT (P) MULBERRY (RO) MUNSON (P) MURDOCK (RO) MYAKKA CITY (RO)

#### N

NAPLES (RO) NARANJÀ (FTLA) NATIONAL GARDENS (J) NAVARRE (P) NEPTUNE BEACH (J) NEW HARMONY (P) NEW HOPE (P) NEW POINT COMFORT (RO) NEW PORT (P) NEW PORT RICHEY (RO) NEW RIVER (J) NEW SMYRNA BEACH (O) NEWBERRY (O) NICEVILLE (P) NOBLETON (RO) NOCATEE (RO) NOKOMIS (RO) NORTH BAY VILLAGE (FTI NORTH PORT (RO)

#### o

OAK HILL (A) OAKLAND PARK (FTLA) OAKLAND (O) O'BRIEN (J) OCALA (O) OCEAN RIDGE (FTLA) OCHOPEE (FTLA) OCOEE (O) ODESSA (RO) OJUS (FTLA) OKAHUMPKA (O) OKEECHOBEE (FTLA) OKEELANTA (FTLA) OKLAWAHA (O) OLD TOWN (O) OLDSMAR (RO) OLUSTEE (J)

ORANGE CITY (O) ORANGE HEIGHTS (J)



SANFORD (O) ORANGE LAKE (O) PONTE VEDRA BEACH (J) PORT CHARLOTTE (RO) SANIBEL (RO) ORANGE PARK (J) ORANGE SPRINGS (J) PORT EVERGLADES (FTLA) SANTA ROSA BEACH (P) ORCHID (O) PORT MANATEE (RO) SARASOTA (RO) SATELLITE BEACH (O) ORLOVISTA (O) PORT MAYACA (FTLA) ORMOND BEACH (O) PORT ORANGE (O) SATSUMA (J) PORT RICHEY (RO) SCOTTSMOOR (O) ORMOND BY THE SEA (O) ORTONA (FTLA) PORT ST. JOE (P) SEA RANCH LAKÉS (FTLA) PORT ST. LUCIE (FTLA) SEAGROVE BEACH (P) OSLO(O) OSPREY (RO) PORT SALERNO (R) SEBASTIAN (O) PORT SEWALL (FTLA) OSTEEN (O) SEBRING (RÔ) OTTER CREEK (J) PORTLAND (P) SEFFNER (RO) OVERSTREET (P) PRINCETON (FTLA) SEMINOLE (RO) PROVIDENCE (O) SEVILLE (O) OVIEDO (O) SEWALL'S POINT (O) OWL'S HEAD (P) **PUNTA GORDA (RO)** OXFORD (O) **PUNTA RASSA (RO)** SHADY (O) PUTNAM HALL (J) SHADY GROVE (J) SHALIMAR (P) SHAMROCK (O) PACE (P) SHARPES (O) PAHOŘÉE (FTLA) QUINCY (J) SILVER SPRINGS (O) SINGER ISLAND (FTLA) PAISLEY (O) PALATKA (J) R SNEADS (P) SOLANA (RO) PALM BAY (O) SOPCHOPPY (P) PALM BEACH (FTLA) RAIFORD (J) PALM CITY (FTLA) RALEIGH (J) SORRENTO (O) PALM COAST (O) RED LEVEL (RO) SOUTH BAY (FTLA) SOUTH FLOMATON (P) PALM HARBOR (RO) RED BAY (P) SOUTHPORT (P) PALM SHORES (O) REDDICK (O) PALM SPRINGS (FTLA) REDINGTON BEACH (RO) SPANISH HARBOR (FTLA) PALMDALE (FTLA) REDINGTON SHORES (RO) SPARR (O) SPRING LAKE (RO) SPRING HILL (RO) RICHMOND HEIGHTS (FTLA) PALMETTO (RO) PANACEA (J) RIDGE MANOR (RO) PANAMA CITY (P) RIVERVIEW (RO) SPRINGFIELD (P) SPRINGSIDE PARK (J) PANASOFFKEE (RO) RIVIERA BEACH (FTLA) ROCK IfARBOR (FTLA) STARKE (J) PARKER (P) PARRISH (RO) ROCKDALE (FTLA) STEEL CITY (P) STEINHATCHEE (O) PASCO (RO) ROCKLEDGE (O) PATRICK AFB (O) ROSELAND (O) STUART (FTLA) SIJGAR LOAF SHORES (FTLA) PAXTON (P) ROTONDA (RO) PEMBROKÉ PINES (FTLA) ROUND LAKE (P) SUMATRA (P) PENNEY FARMS (J) ROYAL PALM (FTLA) SIJMMERFIELD (O) SUMMERLAND KÉY (FTLA) **ROYAL PALM BCH (FTLA)** PENNSUCO (FTLA) PENSACOLA (P) RUBONIA (RO) SUMTERVILLE (O) PERRINE (FTLA) SUN CITY (RO) RUSKIN (RO) SUNLAND GARDENS (FTLA) PERRY (J) SUNNYSIDE (J) PETERS (FTLA) PIERCE (RO) SUNRISE (FTLA) SURFSIDE (FTLA) PIERSON (O) SAFETY HARBOR (RO) SUWANNEE (J) PINE CASTLE (O) ST. AUGUSTINE (J) SWEET GUM HEAD (P) PINE HILLES (O ST. CATHERINE (O) SWEETWATER (FTLA) PINELLAS PARK (RO) ST. CLOUD (O) ST. JAMES ČITY (RO) SYLVAN PARK (O) PINETTA (J) PINEY POINT (RO) ST. LEO (RO) PINLAND (J) ST. MARKS (J) ST. MARY'S (J) PLACIDA (RO) PLANT CITY (RO) ST. TERESA (P)

SALEM (J)

SALERNO (FTLA)

SAN ANTONIO (RO)

TAVERNIER (FTLA)

SAN CARLOS PARK (FTLA)

SAMOSET (RO)

SAN MATEO (J)

SANDERSON (J)

TAFT (O)
TALLAHASSEE (J)
TALLAVAST (RO)
TAMARAC (FTLA)
TAMPA (RO)
TANGERINE (O)
TARPON SPRINGS (RO)

TELOGIA (J)



PLANTATION (FTLA)

PLYMOUTH (O) POINT WASHINGTON (P)

POLK CITY (O)

POMONA PARK (J)

PONCE DE LEON (P)

PONCE INLET (O) TAVARES (O)

POMPANO BEACH (FTLA)

TEMPLE TERRACE (RO)
TENNILE (J)
TEQUESTER BEACH (FTLA)
TERRE CEIA (RO)
THOMAS CITY (J)
TICE (FTLA)
TITUSVILLE (O)
TREASURE ISLAND (RO)
TRENTON (O)
TRILBY ( RO)
TRONOTASASSA (RO)
TYNDALL AFB (P)

#### H

ULETA (FTLA) UMATILLA (O) UNION PARK (O)

#### ν

VAI.KARIA (O)
VALPARAISO (P)
VALRICO (RO)
VENICE (RO)
VENUE (FTLA)
VERMONT HEIGHTS (J)
VERNON (P)
VERO BEACH (O)
VICKSBURG (P)
VOLUSI (O)

#### w

WABASSO (O) WACISSA (J) WAKULLA (J) WALDO (J) WALNUT HILL (P) WARD RIDGE (P) WARRINGTON (P) WATERTOWN (J) WAUCHULA (RO) WAUKEENAH (J) WAUSAU (P) WAVERLY (RO) WEBSTER (O) WEEKI WACHEE (O) WEIRSDALE (O) WELAKA (J) WELLBORN (J) WESLEY CHAPEI, (RO) WEST PALM BEACH (FTLA) WESTBAY (P) WESTVILLÈ (P) WESTWOOD LAKE (FTLA) WEWAHITCHKA (P) WHITE CITY (FTLA) WHITE SPRINGS (J) WHITEHOUSE (J)

WILBUR-BY-THE-SEA (O) WILDWOOD (O) WILLISTON (O) WILTON MANORS (FTLA)
WIMAUMA (RO)
WINDERMERE (O)
WINSTON (RO)
WINTER BEACH (O)
WINTER GARDEN (O)
WINTER HAVEN (O)
WINTER PARK (O)
WINTER SPRINGS (O)
WOODVILLE (J)
WORTHINGTON SPRINGS (J)
WYNN HAVEN (P)

#### Y

YALAHA (O) YANKEETOWN (O) YEEHAW JUNCTION (O) YOUNGSTOWN (P) YUKON (J) YULEE (J)

#### Z

ZELLWOOD (O) ZEPHYRHII,LS (RO) ZOLFO SPRINGS (RO)



# KEY COMMUNITY COLLEGE AND UNIVERSITY CONTACTS



# SUPPORT SERVICES BY COLLEGE AND DISABILITY



**AASSORTED PEARLS@** 



#### **APEARLS@: SMALL IDEAS OF GREAT VALUE**

Over time, each of the 28 community colleges has been providing services for students with disabilities with variable funding and staffing patterns. Often, the needs of students have prompted the development of creative and low-cost solutions to common problems.

This section of the handbook is designed to be a repository for >good ideas= that have worked for you and, now, can be shared with other counselors and advisors in the community college system.

Please offer your >good ideas= on the AAssorted Pearls@ form to the Director of Educational Opportunity Programs, Division of Community Colleges, who will include them in the first update of this handbook. (See form following the next page.)

The following are sample Apearls@ for starters:

- 1. Students with disabilities that affect finger dexterity often need to take a basic class in AKeyboarding Skills@ despite the inability to meet the speed requirements for the class syllabus. With documentation of the disability the class is converted by the Chair of the Business Department to Personal Keyboarding (05T 2930) which follows the same syllabus but increases the earned grade by one letter grade (eg. a AC@ becomes a AB@) as a reasonable accommodation for this disability. (Valencia)
- 2. When students using wheelchairs were unhappy with their inability to Aroll across the stage@ for graduation, Physical Plant designed a tasteful, metal ramp for each side of the stage. The L-shaped ramps (graded at 1:20) have had rails, are fully banked with potted shrubs and flowers, and are used by all students, making the access comfortably and beautifully accessible for everyone. (Valencia)
- 3. The Foundation of one college (VCC) has established endowed scholarship funds for students with disabilities. Each fund becomes fully endowed at \$20,000, with the increases often coming from annual golf tournaments, e.g., the Orlando Amateur Golfer=s Association Scholarship, the West Orlando Rotary Club Charles Croll Scholarship. The scholarships provide tuition and books, each semester with a 2.5 GPA or \$500 cash depending on the student=s circumstances. (Valencia)
- 4. Central Florida Community College (CFCC) has established an Assessment Center. The college encourages students with disabilities to undergo a vocational/academic assessment to help students realize their potential and maximize their opportunities. CFCC will pay for the testing of all students with disabilities, and the extensive new Assessment Center will be accessible to all students. The assistive technologies involved include adjustable workstations, large screen monitors and accessible software.
- 5. CFCC also sees the necessity of Modified Occupational Completion Points (MOCP) in vocational education as paramount to a student=s success today. Development of individual success plans should include the transitional steps of modified completion points. The intermediate target instills a sense of success for the student and rewards business and industry with a reliable asset, i.e. the skilled worker. Students with disabilities need



MOCP=s to underline their abilities and opportunities. Gaining the education and skills necessary to become a self-sufficient member of society remains the goal of many students with disabilities. For example, if students can attain the goal of becoming yard workers, rather than horticulture workers, success is theirs. Meanwhile, armed with a Competency Certificate, which details areas of mastery versus areas in which they need additional training, the students come to their new employers with preset goals.



#### AASSORTED PEARLS@

Name of contact person	
Name of community college	
Telephone number:	
Short description of your Apearl@:	
Necessary personnel/equipment/ag	gencies:
Approximate cost:	_
Submit this form to the following:	Policy Director Educational Opportunity Programs State Board of Community Colleges 1314 Turlington Building Tallahassee, FL 32399
(conv this form as needed)	



# RELEVANT LAWS, RULES, AND REGULATIONS



#### RELEVANT LAWS, RULES, AND REGULATIONS

- I. Florida Educational Equity Act
- II. Section 240.152 and 240.153, F.S.
- III. Community Colleges HIV and AIDS Policy
- IV. State Board of Education (SBE) Rule 6A-10.041 Substitution for Requirements of Admission to Postsecondary Institutions, Graduation, Study Program Admission and Upper Division Entry
- V. State Board of Education (SBE) Rule 6A-19.001 Through 6A-19.010, FAC Legal Requirements Regarding Student Access
- VI. Section 504, Rehabilitation Act of 1973
- VII. Americans with Disabilities Act (ADA) and Comment Section
- VIII. Section 508, Rehabilitation Act of 1973 Electronic and Information Technology
   Accessibility Guidelines and Section 103 Technology
   Related Assistance for Individuals with Disabilities Act Amendments of
   1994 and Policy Guidance
- IX. Vocational Education Programs Guidelines for Eliminating Discrimination and Denial of Services on the Basis of Race, Color, National Origin, Sex and Handicap
- X. Chapter 96-200 Parking for Persons Who Have Disabilities



## **BACK COVER**



#### STATE BOARD OF COMMUNITY COLLEGES

#### TASK FORCE TO REVIEW THE NEEDS OF STUDENTS WITH DISABILITIES

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To make any changes to this handbook, please contact the following person:

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May 2000



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